

14 April 2020

Dear Valued Stakeholder,

TITAN 2.0® Update on Manual Inspection System (MIS)

In reference to PPECB's previous communication dated 5 April 2020, we stated that additional information would be communicated regarding the Manual Inspection System (**MIS**).

Clients that are currently registered and integrated through TITAN 2.0® and to the TUR, will **not** be required to register or use MIS.

The Manual Inspection System is a **temporary** system that PPECB has developed to assist clients that have **not integrated with** TITAN 2.0® in order to submit their quality inspection results to the Tracking Unit Register (TUR).

- All clients that have not integrated with TITAN 2.0® and who have added their pallet information to the TUR will be required to register on the new MIS website.
- The MIS website will go live on **07 May 2020** and registration will commence from this date. All registered users will have to be approved before they are able to use MIS.
- Evidence that the pallets have been added to the TUR must be provided to the PPECB Inspector before the manual inspection can commence.
- After the inspection has been concluded and the consignment note has been signed off by the PPECB Inspector, the client will then be required to upload a csv file with the inspected pallets to MIS. The file template will be available for download from the MIS website.
- Upon receipt of the original signed consignment document from the PPECB Inspector and the uploaded results from the client, the PPECB Administrators will then review and verify the information and then submit the inspection results electronically to the TUR.
- This temporary solution will be decommissioned on a date that will be communicated in advance.

Update on Addendum and Export Certification

The PPECB is pleased to announce that our TITAN 2.0® Addendum module will be integrated with the TUR. This will allow clients that have done product inspection via TITAN 2.0® to be able to apply for an Export Certificate and an eCert in one application or to only apply for an Export Certificate via TITAN 2.0®. This module will Go Live on **04 May 2020**.

Update on Orchard Inspection Enhancements

Orchard Inspection enhancements went live on **09 April 2020** as previously communicated.

PPECB offers its ongoing support to clients and for ease of reference below are the contact details of our TITAN 2.0® Operations Support Team. Please feel free to contact them with any concerns or questions.

Board Members:

W Bam, C Garrett, K Katoo, M Kotze, A Kruger, C Nkuna, M Ramasodi,
K Sinclair, M Slabber, M van Eeden

Thank you in advance for your continued support and cooperation.

Kind Regards



Lucien Jansen
CHIEF EXECUTIVE OFFICER

TITAN 2.0® Operations Support Team

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