

14 April 2020

Dear Valued Stakeholder,

Integration between TITAN 2.0® and the e-Cert Tracking Unit Register

The Tracking Unit Register (TUR) integration between TITAN 2.0® and e-Cert went live on 06 April 2020. Indications thus far is that the integration was successful for all main products currently being inspected via TITAN 2.0® with the exception of citrus fruit. e-Cert management indicated that there will be an onboarding period up until 15 May 2020 (Friday) for all Citrus Exports, after which PPECB inspectors will not inspect consignments if the pallet information is not registered on the e-Cert Tracking Unit Register.

We understand that many users are in the process of or planning to move to TITAN 2.0® and are thus still non-TITAN 2.0® users. In light of this, and to alleviate the manual addendum and inspection method, there will be a Manual Inspection System (MIS) alternative available in the interim to assist clients that do not utilise TITAN 2.0® as yet to submit their quality inspection results to the TUR.

The PPECB will onboard the industry software vendors as they complete their development and are ready for testing to prepare for 15 May 2020. Hence, from 15 May 2020, the version 2 of TITAN 2.0® will be supported and not version 1. PPECB inspectors will continue to assist clients, where relevant, on a manual basis until 15 May 2020.

Please refer to a communication sent out this afternoon by the PPECB to industry stakeholders for further information about the Manual Inspection System.

Kind regards,



Chief Information Officer

Board Members:W Bam, C Garrett, K Katoo, M Kotze, A Kruger, C Nkuna, M Ramasodi,
K Sinclair, M Slabber, M van Eeden