

6 April 2020

Dear Valued Stakeholder

Post implementation: TITAN 2.0® integration with Tracking Unit Register Inspections and Re-Inspections

The PPECB is pleased to announce the go live of the Tracking Unit Register (TUR) and Re-Inspections functionality on TITAN 2.0® today.

From the onset the PPECB has taken a phased approach to the roll-out of TITAN 2.0® to ensure continued integration testing with vendor systems as well as ongoing support for the successful on-boarding of all vendors. To date, one vendor has successfully tested their application with our recently released functionality.

Our deployment of today has resulted in the following issues being raised with us:

1. Clients are not aware that their pallets are not on Tracking Unit Register
2. Errors on TITAN 2.0®
3. Code is not working

With regards to these issues, we have established that the validations that we have put in place for the TUR integration are impacting the previous version and will be removed today. Thus, inspections can continue without errors (as they did prior to the release of the TUR and re-inspections functionality) on TITAN 2.0®.

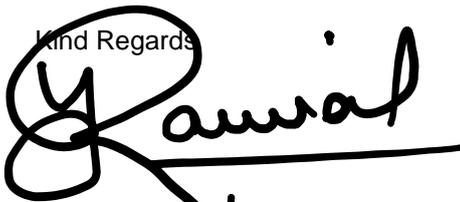
It is also important to note that if the packhouse system has not been upgraded to work with eCert's eLot and TUR, then the inspection can still take place with the TITAN 2.0® version to be released today. We are busy reinforcing this message to our PPECB inspectors as well. Where necessary, PPECB will conduct manual inspections.

We therefore welcome you to engage with us as your systems are ready so that we can jointly test our applications and ensure a superior set of applications are available for our clients to use.

We sincerely apologise for any inconvenience that may have been caused and want to assure you of our commitment to resolving these issues expediently. We have also developed a close working relationship with you during the project that we value and want to maintain.

I look forward to further engagements with you.

Kind Regards



Yanesh Ramiah

CHIEF INFORMATION OFFICER**Board Members:**W Bam, C Garrett, K Katoo, M Kotze, A Kruger, C Nkuna, M Ramasodi,
K Sinclair, M Slabber, M van Eeden